



VA Operations Exceptions
798 Park Ave NW
Norton, VA 24273

STANDING ORDER FORM

(Please fax to the number provided at least 48 hours before the initial trip)

FAX # 866.907.1491

PHONE # 866.679.6330 option 2

(Facilities/Case Managers only)

Visit Tripcare.Modivcare.com to complete request electronically.

For member and driver safety, all activities may be recorded.

Member's Name:	Insurance Type	DOB: ___/___/___
Medicaid ID #	Phone #:	<input type="checkbox"/> New <input type="checkbox"/> Update Existing

APPOINTMENT INFORMATION

Appointment Days <input type="checkbox"/> Monday <input type="checkbox"/> Tuesday <input type="checkbox"/> Wednesday <input type="checkbox"/> Thursday <input type="checkbox"/> Friday <input type="checkbox"/> Saturday <input type="checkbox"/> Sunday	Arrival Time: _____ AM PM	<input type="checkbox"/> Ambulatory (Able to walk) <input type="checkbox"/> Cane <input type="checkbox"/> Walker/Rollator	
	Pick up Time from Facility: _____ AM PM	<input type="checkbox"/> Wheelchair <input type="checkbox"/> Manual <input type="checkbox"/> Electric	
	Start Date: ___/___/___	<input type="checkbox"/> Stretcher <input type="checkbox"/> Oxygen ___ Liters <input type="checkbox"/> Self-Regulated	
	End Date: ___/___/___	Height: _____ Weight: _____ Steps or Ramp: _____	
	Special Needs: (Requested pick-up time, additional medical equipment, escorts, etc.)	Assistance Level _____	<input type="checkbox"/> curb-to-curb <input type="checkbox"/> door-to-door <input type="checkbox"/> hand-to-hand
		Can the Member sign the Driver's Log? <input type="checkbox"/> Yes <input type="checkbox"/> No	
Preferred Transportation or Sole Source Provider: _____			

GAS REIMBURSEMENT INFORMATION

Driver Name: _____	Mailing Address: _____
Driver Phone # _____	Email Address: _____

PICK-UP INFORMATION

Facility/Complex Name:	Phone #:
Address/Apt:	City, State Zip:

DROP-OFF INFORMATION

Facility/Complex Name:	Phone #:
Address/Suite:	City, State Zip:

Treatment Type: <input type="checkbox"/> Adult Daycare <input type="checkbox"/> Substance Abuse <input type="checkbox"/> Behavioral Health <input type="checkbox"/> Therapeutic Day TX <input type="checkbox"/> Day Support <input type="checkbox"/> Supported Employment <input type="checkbox"/> Dialysis <input type="checkbox"/> Other _____	Requesting Party: Name: _____ Title: _____ Phone#: () _____ Fax#: () _____
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*Please remember to qualify for a standing order, the order must remain the same for 90 days. Any changes are subject to be denied.

NAME: _____ SIGNATURE: _____ DATE: _____

"Caution: This information contains confidential and proprietary trade secrets, the release of which could cause competitive harm. It is not subject to disclosure under any freedom of information act or open records act law or regulation. Do not further disclose."